at a glance

Kirkwood
COMMUNITY COLLEGE

Business and Information Technology
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Computer Support Specialist

Department: Business and Information Technology
Degree: Associate of Applied Science (A.A.S.)
Entry time: Fall
Length: 2 years (4 semesters)

Program Description

If you like computers and working with people, the Computer Support Specialist program is for you. As a well-trained graduate, you will help others navigate the difficult world of technology. You'll be the expert people turn to when they are in need of technical assistance. With industry-approved curriculum, you will have the knowledge and skills that employers are looking for in this in-demand field.

Career Opportunities

Computer support specialists
Technical support specialists
Help desk technicians

Sample Classes

Computer Concepts
Network Plus
Special Topics in Technology
Introduction to Programming Logic
Fundamentals of Web Programming
Administering Windows Server
Network Security Basics
Cloud Infrastructure
CCNA Cisco Courses
IT Specialist Capstone
Fundamentals of Desktop Support

Program Attributes

Curriculum designed based on recommendation from industry partners.
Students learn the latest tools and concepts that culminate in a capstone presentation to local industry leaders.
COMP TIA A+, Network+, Security+, Cloud Essentials, and AWS are all possible with a bit of additional preparation.

Certificate Options

Earn an **IT Fundamentals** certificate after completing two terms.
Earn a **Customer Support Technician** diploma after completing three terms.

Kibbie Grant/Last-Dollar Scholarship

Students in this program may be eligible to have part of their tuition paid for by the Kibbie Grant or Last-Dollar Scholarship. Go to **www.kirkwood.edu/grants** for more details.

Scholarships

We award more scholarships than any other community college in Iowa. Complete **one application** to be eligible. To apply visit: **www.kirkwood.edu/scholarships**.

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